

## Personal Profile

A recent school leaver with excellent GCSE grades, including 6-7 in English and Maths, coupled with a keen involvement in extracurricular activities. Passionate about the environment, receiving a recent Geography award for academic achievement. Currently looking for a role that would complement existing suite of soft skills and unrivalled interest in gardening, horticulture, and the outdoors.

## Core Competencies

- Teamwork
- Accuracy
- Communication
- Following procedures
- Problem solving
- Team coordination
- Complaints resolution
- Customer enquiries
- Retail operations

## Education

### London Town Secondary School

**2022**

- GCSE English (6)
- GCSE Maths (7)
- GCSE Science (7)
- GCSE Geography (8)
- GCSE French (5)
- GCSE Music (6)
- GCSE IT (6)
- Award: London Town Secondary School Geography Award

## Professional Experience

### Redfields Garden Centre, London Plant Area Assistant (part-time)

**June 2022 – Present**

Delivers excellent customer service, including providing advice and guidance in relation to plant care, core gardening products, and equipment. Maintains the plant and core gardening areas in line with company standards.

- Took responsibility for the extra maintenance of plant areas during heatwaves, working independently without direct supervision
- Recommended a temporary site area for a fruit tree nursery, due to prolonged high temperatures, resulting in multiple plant and supply savings
- Collaborated with colleagues and gardeners to accomplish the day's tasks as effectively and efficiently as possible

## Hobbies and Interests

- Gardening and bird watching
- Choir and singing
- Running